

# Retail Office.

Creating successful retail operations



BCX



## Retail Office

### Creating successful retail operations

Are you a supermarket, butchery, or liquor retailer? Do you need to improve your operational efficiency?

Retail Office is a comprehensive store management solution designed for you, the independent retailer. BCX's purpose-built system is an excellent choice for store operations that require a complete stock system with point-of-sale [POS] functionality.

### Why Retail Office through BCX?

Retail Office is specifically developed for the retail market with emphasis on food and liquor. This solution has been designed around sound retail concepts, giving you all the information and data you need to run a successful retail business.

## Features

### Retail Office offers comprehensive features:

- Reporting
- Ordering
- Transfers (IDT and IBT)
- Stock takes with freeze mode
- Sales, returns, refunds on back office, and POS
- Opening cost, closing cost, and current on hand cost, all at actual cost
- System management
- Block testing, menu explosions, weight pricing, and fix pricing for scales
- Intuitive exception reports
- Differential pricing models and conditional pricing
- Third-party integrations
- VAS solutions

## Benefits



Rich functionality at an attractive price point



Ongoing solution development and maintenance



Continuous third-party integrations



# Modules

## Stock

- Full stock control and maintenance departments
- Ordering, GRV/invoicing, and claims
- Easy stock takes
- Promotions
- Deals
- Bill of materials (recipes) including production and preparation
- Butchery block test
- Rounding rules
- Inter-item transfers
- Customer quotes, invoicing, and returns

## Customers

- Open item and balance brought forward
- Easy-to-use open-item transaction link interface
- Custom statements
- Variable month-ends
- Interest charge function that will calculate and post interest according to each individual account's parameters or global parameters

## Suppliers

- Open-item and balance-brought-forward account types
- Easy-to-use open-item transaction link interface
- Remittance advices
- Back date month-ends
- Statement reconciliation for single or combined supplier statements

## Cashiers

- Maintain cashiers on back office
- Unlimited number of cashiers
- Commission setup and reporting
- Cashier and POS cash-ups
- Cash drops and declarations or full cashier reconciliations

## Financial

- Full cash book functionality including bank reconciliation
- Unlimited number of cash books
- Customer and supplier transaction posting from cash book
- General ledger accounts setup





## Users

- Maintain back-office users and groups
- Unlimited number of users and groups
- Only accessible by supervisor
- Access to Retail Office functions set at group level
- User passwords can be encrypted
- Password complexity and change frequency can be controlled
- User access logging
- User audits

## Batches

- Back-office independent POS systems
- Full control over POS stock item updates, shelf edge label printing, stock label printing, and scale updates
- Automated or manual POS updates
- Batch reporting

## Utilities

- System options
- Third-party accounting exports
- CSV imports and exports
- Database backup and restore
- Disaster recovery tools





The background of the entire page is a dark, futuristic digital interface. On the left side, there is a large, glowing blue and white circular graphic that resembles a shopping cart icon. A hand from the right side of the frame is pointing its index finger towards this glowing icon. The background is filled with faint, glowing lines and particles, giving it a high-tech, digital feel.

## Pricing

Pricing is based on a per-user/device system, in a single-store or multi-store solution.

There is no limit to the number of POS lanes or stores.

Get in touch for a quote.

To find out more about Retail Office and how your business can benefit from the solution, contact us at **[retailofficequeries@bcx.co.za](mailto:retailofficequeries@bcx.co.za)**

Terms and conditions apply.