Merchandising and Point-of-Sale Smart Solutions for General Merchandise Retailing.
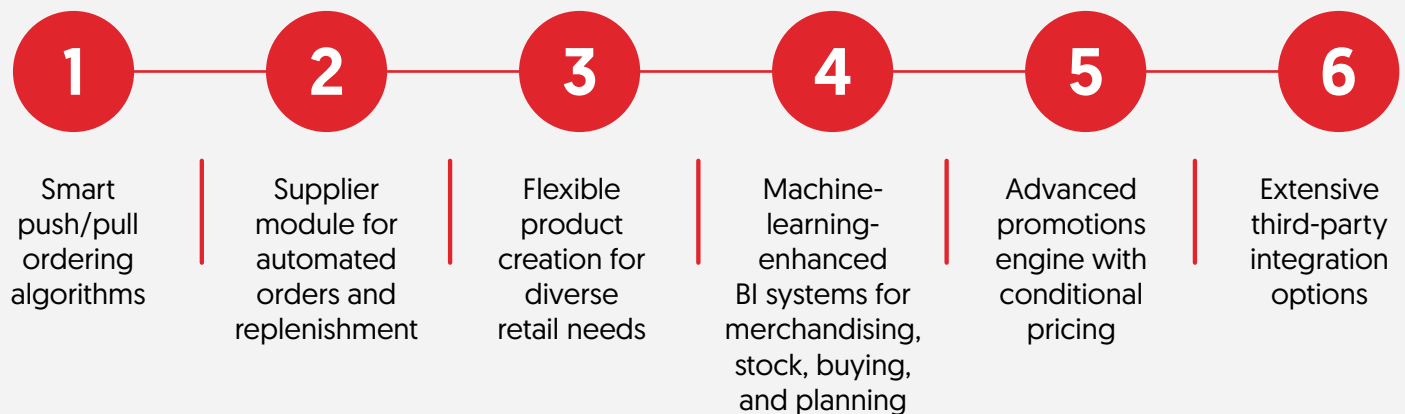
dolfin

BCX

Our value proposition

Co-developed with retailers, Dolfin Merchandising is intuitive and built for performance. It gives you real-time visibility of trading activity and enables comprehensive stock and distribution management across all stores and warehouses.

Dolfin's end-to-end retail offering includes:

1 Smart push/pull ordering algorithms

2 Supplier module for automated orders and replenishment

3 Flexible product creation for diverse retail needs

4 Machine-learning-enhanced BI systems for merchandising, stock, buying, and planning

5 Advanced promotions engine with conditional pricing

6 Extensive third-party integration options

Dolfin Modules

Administration	Maintenance	Ordering and Replenishment	Finance	RF Warehouse and Mobility
DolfinPOS, Mobile POS, and Cowhills	BI Reporting – AnalytiX	Hire	Accounts	Communications (Comms)
CRM	Day-end and Month-end Closures	Inter-branch Transfers (IBT)	Key Indicators and Performance Metrics	Reporting and Analytics

Integrations

Third-party Warehouse Systems	Online Stores: Shopify, Magento, WooCommerce	Planning and BI Tools: Power BI, Cognos, Pyramid	EFT and Payment Switching Providers	... and many more

Are you a general merchandise retailer looking to boost efficiency and streamline your operations?

Dolfin, brought to you by BCX, is a scalable, modular, and feature-rich retail-management solution, seamlessly integrating with a wide range of financial systems. Dolfin includes:

Dolfin
Merchandising

Dolfin
Point-of-Sale (POS)

Dolfin
Mobility & DC
Warehousing

With a strong presence across various retail platforms and a broad customer base, Dolfin is trusted by many of South Africa's leading retailers.

Why Choose Dolfin from BCX?

Proudly South African
Locally developed, Dolfin is tailored to meet the specific needs of South African retailers, offering a stable, detailed solution.

Designed for complex environments
From single stores to large-scale chains, Dolfin supports intricate store setups, zoning, as well as local and international trading requirements.

Hosted and Managed Services
BCX serves as an extension of your IT team, managing your environment, system security, and daily transaction integrity.

Integrated services
BCX partners with a wide network of retail solution providers. Dolfin also supports seamless integration with third-party systems tailored to your needs.

24/7 support
Enjoy round-the-clock service. Our team ensures smooth day-end and month-end processing, including POS-to-banking reconciliation.

Pricing

Get in touch for a quote based on your specific needs.

To find out more about Dolfin and how your business can benefit from the solution, contact us at dolfinqueries@bcx.co.za